

A THE CREDIT UNION ADVANTAGE

HELPING YOU ACHIEVE
FINANCIAL SECURITY



Digital Banking Saves the Day During Pandemic

A year ago, the credit union was wrapping up a year-long project to update the core operating system in effort to offer a better banking experience and keep up with emerging technology. While at the time, the changes may have seemed inconvenient to staff and members alike, we have since experienced the positive results from this update.

Little did we know, our country would be faced with a pandemic that would result in the need for more people to rely on digital banking services. With the advent of technology, many people have learned to do more online. From online shopping to virtual meetings, people have learned to do more from their couch.

With just a few clicks from your mobile phone, money can be transferred, bills can be paid, and deposits can be made with great ease. Contact-free payment options like Apple Pay®, Samsung Pay™ and Google Pay™ have played a vital role in the life of our members. Day-to-day operations to remote setups

have been almost seamless. The upgrade has allowed our staff to do our best to put members first and rise to the occasion to provide the services needed.

With so many benefits offered, it is highly impossible for us to think about the difference had we not taken on the challenge to update the system. The new system not only enabled but encouraged innovation and services that added value to your membership. All sectors of industry are facing living in a world ruled by digital services.

In an era of challenging times, our most important goals are to be prepared and provide the best customer service we can offer for our members.

Thank you for your patience as we seek to serve members where they are, thank you for utilizing digital services to keep both our staff and members safe and thank you for trusting First Abilene FCU for your financial services.



PUMPKIN DECORATING CONTEST

Pick up your pumpkin at either branch location **October 19-23** and begin creating!

No carving please.

All entries due by 4 p.m. **Wednesday, October 28.**
Winner announced **on Friday, October 30!**

Prizes will be given to top three pumpkins. Must be member of All-Star Kids Club to participate.



1st place will receive a \$50 gift card!

Your *Community* Credit Union....

Serving all residents of Taylor, Runnels, Nolan, Jones, Callahan and Eastland counties.

Introducing Our Real Estate Team

Join us as we welcome new faces in our real estate department. We believe that teamwork builds futures. Our team of real estate professionals is committed to making the lending process as clear and easy as possible. First Abilene offers multiple real estate products including:

- Conventional
- FHA
- VA
- Land
- Interim Construction
- Refinancing

For more information on purchasing or refinancing your home, please call 325-691-9794 or visit our website.



Amy Willey
Mortgage Loan Officer
NMLS #2016157



Jon Miller
Loan Officer
NMLS #2028236



Chase Rodriguez
Mortgage Loan Processor
NMLS #2024241

CONGRATULATIONS

Livan Portillo
has won **\$25.00!**

*Contact First Abilene FCU to redeem your prize.



Relax.

Skip-a-Payment Has You Covered.

Through our Skip-a-Payment program, members in good standing are allowed to skip one or two loan payments during November and December for a fee of \$15 for each month skipped. The fees collected will be donated to several charities in the area. Other restrictions apply.

For All You Hold Dear We're Here.



Holiday loan rates as low as **7.99% APR**

NORTH LOCATION:

1118 Pine | Abilene, Texas 79601
(325) 670-2429

NORTH DRIVE-THRU:
7:30-6:00 Monday-Friday
Closed Saturday

NORTH LOBBY:
9:00-4:00 Monday-Thursday
9:00-5:00 Friday



SOUTH LOCATION:

3324 Catclaw | Abilene, Texas 79606
(325) 670-2429

SOUTH DRIVE-THRU:
7:30-6:00 Monday-Friday
9:00-1:00 Saturday

SOUTH LOBBY:
9:00-4:00 Monday-Thursday
9:00-5:00 Friday

First Abilene

Federal Credit Union

www.firstabilenefcu.org

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NMLS#746450