

**First Abilene**  
Federal Credit Union



**YEAR**  
IN REVIEW



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Abilene, Texas

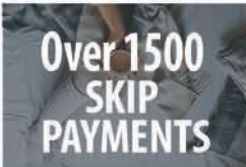
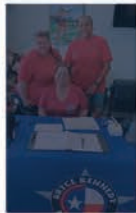
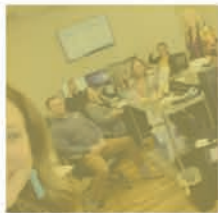


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**Annual Report**  
2019

[www.firstabilenefcu.org](http://www.firstabilenefcu.org)





## CHAIRMAN OF THE BOARD REPORT

*Mark Huffington, Chairman*

In 2019 we marked the 60th anniversary of the founding of First Abilene FCU, a notable milestone by any measure. A lot has changed since the Hendrick Memorial Hospital Employees Federal Credit Union was formed by a group of seven hospital employees back in October of 1959. While it could just be a symptom of advancing age, change seems to be accelerating. Throughout its long history First Abilene has not only survived, but also thrived, and continues its steady success as a unique financial institution dedicated to operating in the best interest of its members.

I encourage you to look closely at the financial statement provided in this annual report. You will find hard evidence of the financial strength of your credit union. Growth in total assets, investments, member shares, certificates, and loans are just a few of the notable factors contributing to this success. Our responsible growth led us to be a stronger credit union in 2019. We generated \$551,230 in net income and as a result, we were able to pay \$311,838 in dividends. This is just one way our 10,274 members can enjoy the benefits of belonging to a credit union where profits are returned to our member-owners.

During the months of November and December, our Skip-a-Payment program assisted members in deferring over 1500 loan payments. The fees collected from the program were donated to local charities. The credit union continues to commit meaningful time and resources to better our community.

We are continuously canvassing and observing the membership to strategically meet the financial needs and preferences of our members. The upgrade of the core system was essential to improve the use of online services and provide sophisticated technology. The Board of Directors commends the staff for the exceptional job in facilitating this project.

On behalf of your Board of Directors, we thank you for your loyalty and support that allows us to join you on your path of life as your financial institution of choice. As we continue our 60th year of service, we are committed to exceptional service to every member, every day, every time.



## PRESIDENT'S REPORT

*Megan Allred, President & CEO*

I'm delighted to be sharing the achievements of the credit union for 2019. Our growth in membership, the enhancements to our digital banking channels, our focus on giving back to our members, and the going-above-and-beyond attitude of our employees signifies a successful year. Our members are at the center of everything we do, and 2019 was no exception.

From a business perspective, First Abilene FCU continues its steady trajectory forward and upward, with our focus finely tuned to the things that really matter to our members. Assets ended 2019 at \$74,325,116 with a steady membership and loan growth.

Part of our core values is to support the communities in which our members live and work. Throughout 2019, First Abilene donated to a variety of charities and sponsored and supported our employees in their local volunteer efforts. As we celebrated 60 years of service, we dedicated \$60,000 to our community. Our commitment to community involvement is just one of the things that makes us different from other financial institutions. A group of employees developed our FAV (First Abilene Volunteer) Initiative in order to encourage all employees to dedicate more time volunteering throughout the year. The committee tracked over 700 hours of volunteer time in 2019.

Our year long project, upgrading the core system presented our greatest challenge for 2019. Behind the scenes, our entire staff took part in a long process to implement the upgrade. The outcome of the upgrade allowed the credit union to be more adaptable to changes in technology, service offerings, and the needs of our membership. As a result, First Abilene FCU has been able to provide our members with a convenient streamlined banking experience, emerging technology, customizable online banking and real-time processing.

We are committed to helping you finance your life activities in a responsible way. As we move into 2020, we promise that First Abilene FCU will continue to grow responsibly while listening and responding to your needs. Our member-owners are integral to our credit union family, and we are sincerely grateful that you've chosen us as your financial partner. We wish you a healthy and prosperous 2020.



## BALANCE SHEET

*Nancy Edgar, Treasurer*

<b>ASSETS</b>	
Loans	\$54,936,655
Investments:	\$14,821,768
Building, Furniture, Equipment & Other Assets:	\$4,566,693
<b>Total Assets</b>	<b>\$74,325,116</b>
<b>LIABILITIES</b>	
Accounts Payable:	\$316,521
Member Shares & Certificates:	\$65,646,644
Undivided Earnings:	\$6,205,605
Reserve	\$2,156,346
<b>Total Liabilities and Equity</b>	<b>\$74,325,116</b>
<b>OPERATING INCOME</b>	
Loan income	\$2,380,284
Investment Income	\$234,820
Misc. Operating Income	\$1,736,926
<b>Gross Income</b>	<b>\$4,352,030</b>
Total Operating Expenses	\$3,488,962
Total Dividends Paid	\$311,838
<b>TOTAL NET INCOME</b>	<b>\$551,230</b>

## SUPERVISORY COMMITTEE REPORT



*Terri Bloodgood,  
Loan Committee Chair*

First Abilene Federal Credit Union's Consumer Loan Department reviewed 3,167 loan requests and approved 1,269 loans totaling \$28,144,953 during 2019. Forty percent of loan requests were approved, while 60 percent of loans were denied.

**504 Signature Loans totaling \$2,193,298**  
**686 Auto Loans totaling \$20,840,295**  
**58 Boat, RV, Motorcycle Loans totaling \$1,267,842**  
**9 Home Equity Loans totaling \$855,224**  
**12 Real Estate Loans totaling \$2,988,294**

We assisted 33 members purchase and refinance homes through CU Members Mortgage for a total of \$6,053,325. A total of 40 new MasterCard® were approved.

First Abilene FCU loan officers review each loan application in accordance with policy guidelines established by the Board of Directors. Each quarter, the Supervisory Committee studies the percentage of approved loans to ensure proper compliance and documentation. The Committee's specific duties are to:

- Review and ensure, through internal and external auditors, that the proper internal controls of the credit union exist.
- Ensure proper audit and enterprise risk management procedures.
- Audit the books, financials, and business operations of the credit union using an appointed independent auditor.
- Validate and verify the accounts of members against the credit union's records.
- Review the affairs of the Board of Directors, officers, and management for adherence to First Abilene Federal Credit Union bylaws and policies, and all regulations provided by government agencies.
- Maintain the reputation of the credit union by thoroughly investigating any and all claims made to the credit union and acting on the findings.

Bolinger, Segars, Gilbert & Moss, LLP, was selected by the Supervisory Committee to audit the credit union's financial statements and ensure that they were reported according to Generally Accepted Accounting Principles (GAAP). It is important to us that we can offer competitive rates and friendly service through our loan department.

First Abilene FCU cares about you and is committed to providing our members with the best service. Thank you for your support and membership.