

Fraud Prevention for the Digital-First Consumer

Since the pandemic began, consumer behavior rapidly became more digitally focused as most consumers who had yet to adapt online behaviors were forced into the digital world. This rapid shift created opportunity for businesses to reach consumers seeking to sustain a normal life; but also created opportunity

for fraudsters to strike. When those fraudsters struck, they struck hard.

According to the FTC, consumers lost over \$3 billion in 2020. They saw 2.2 million fraud reports and collected nearly 1.4 million identity theft reports, doubling the 2019 stat. CNBC reported the Office of the Inspector General for the Department of Labor estimated \$36 billion was fraudulently



stolen from unemployment benefits.

Consumers should become increasingly skeptical and understand practical fraud prevention strategies.

We suggest the following practices:

- Regularly check credit report
- Monitor accounts daily for unauthorized transactions
- Keep personal computers protected with current Anti-Malware software
- Browse and shop on secure sites only
- Use strong passwords and change them frequently
- Do not respond to spam email, texts, or click suspicious links
- Avoid posting too much personal information on social media



to these FAFCU team members on their recent promotions.

ongratulations.



Earn TRIPLE Bonus Points

When You Use Your First Abilene FCU Credit Card Sept. 1 through Oct. 31

John Windham Assistant Vice President Member Services Jon Miller Assistant Vice President Real Estate LaDale Harris Loan Officer I

Evelyn Massey

has won **\$25.00!** *Contact First Abilene FCU to redeem your prize.

Enjoy the Holidays Without the Financial Hang-ups

> Holiday loan rates as low as 7.99% APR

Relax. Skip-a-Payment Has You Covered.

Through our Skip-a-Payment program, members in good standing are allowed to skip one or two loan payments during November and December for a fee of \$15 for each month skipped. The fees collected will be donated to several charities in the area. Other restrictions apply.

NORTH LOCATION:

1118 Pine | Abilene, Texas 79601 (325) 670-2429

> NORTH DRIVE-THRU: 7:30-6:00 Monday-Friday Closed Saturday

NORTH LOBBY: 9:00-4:00 Monday-Thursday 9:00-5:00 Friday



SOUTH LOCATION: 3324 Catclaw | Abilene, Texas 79606 (325) 670-2429

> SOUTH DRIVE-THRU: 7:30-6:00 Monday-Friday 9:00-1:00 Saturday

SOUTH LOBBY: 9:00-4:00 Monday-Thursday 9:00-5:00 Friday



www.firstabilenefcu.org

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